Help save lives with what3words

Finding the right location in an emergency is crucial, but not always easy. Now you can find any precise location using what3words.

what3words has divided the world into 3m x 3m squares. Each square has its own unique three word identifier.

Use this 3 word address to pinpoint the location on the what3words map and get help to where it is needed, fast.
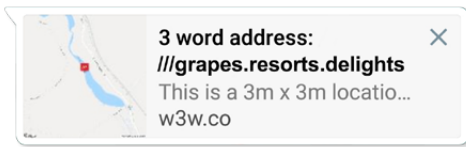
/// goofing.terminals.hoops
STANLEY, FALKLAND ISLANDS

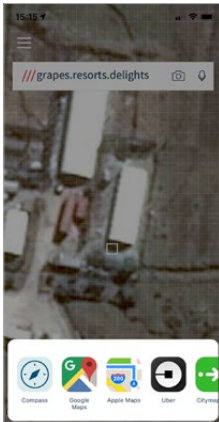/// what3words

Navigating to a 3 word address

There are two ways you might receive a 3 word address:

1. As a link, i.e. **w3w.co/grapes.resorts.delights** which you can click to open the 3 word address in the app.

3 word address:
///grapes.resorts.delights
This is a 3m x 3m locatio... ✕
w3w.co

2. As three words said over the phone, radio, or in a text message. Then you can tap the white bar at the top of the screen and say or type the 3 words to search the location.
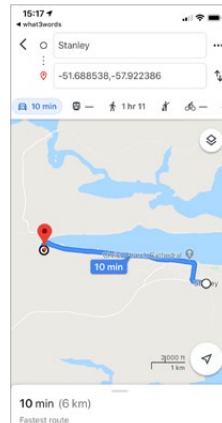
Once the 3 word address is displayed at the top of the screen, you can get directions to that precise location:

1. Tap the button ◈ **Navigate** to get directions in your preferred navigation app.

2. The 3 word address is translated into GPS coordinates and will open in your chosen navigation app.

If you need a member of the public to discover their 3 word address, share the following message:

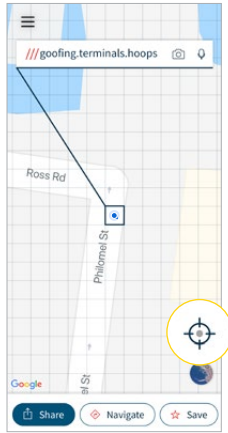To find your 3 word address:

Click the link: uk.w3w.co

Tap on the arrow at the bottom right corner of your screen

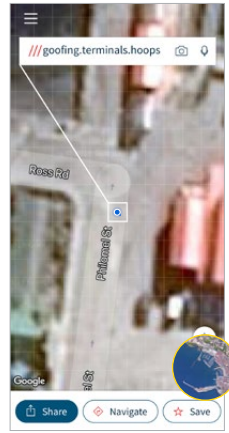Your current 3 word address is at the top of your screen

How to find a 3 word address

Use the what3words app to find the 3 word address for where you are, to pinpoint the location of an incident nearby or to add more precision to a street address.
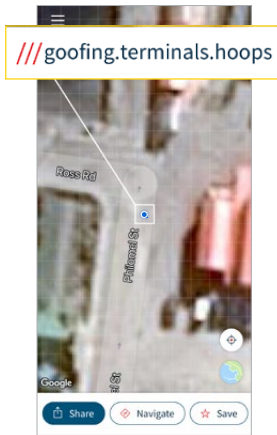
1. Open the what3words app and tap ⊕ to see your current location, or tap the white bar at the top with the 3 words to enter a street address.
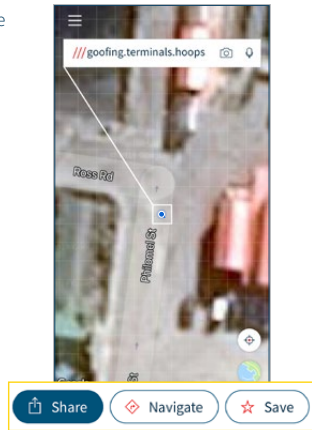

2. Switch to satellite and tap the square that marks the precise location.*

3. The 3 word address is displayed at the top of the screen.

4. You can share the 3 word address with others by tapping the button ⏏ **Share**.

Once you have the 3 word address, you can share it directly from the app, or say it over the radio or phone to make sure other responders find the location quickly.
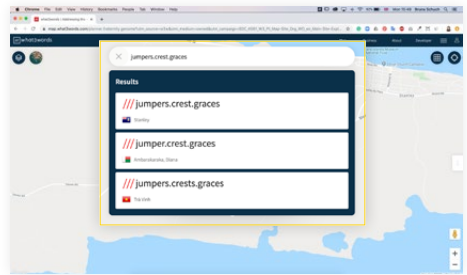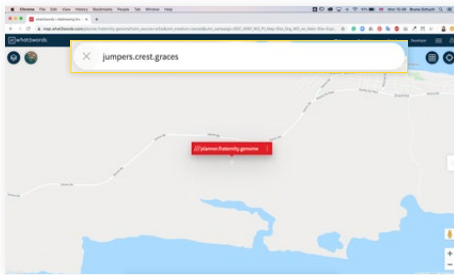
*N.B. Please wait for the blue dot to stabilise to ensure you have the most accurate 3 word address. You can also use compass mode to check your accuracy. GPS signal is weak inside buildings, so to get a more accurate location, find the nearest entrance and discover its 3 word address to direct others there.

When you receive a 3 word address

You may be given a 3 word address over the phone by a member of the public, receive one in a message or see one written down.
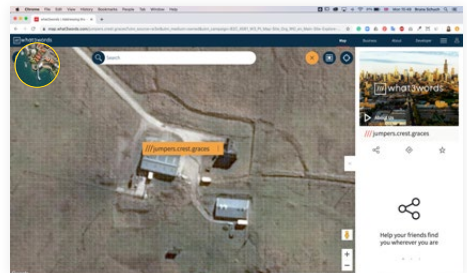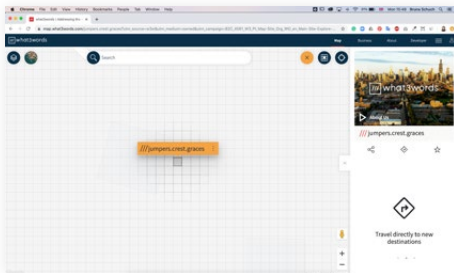
If your Command and Control room uses particular software, you will be able to integrate what3words into your systems and type in a 3 word address directly (for more information on this solution, please contact support@what3words.com).

If not, you can use what3words' online map site to manage calls from the public:

1. Open map.what3words.com. Enter the 3 word address into the search bar, separating each word with a dot (word.word.word)

2. Check that the location in the drop-down menu aligns with your caller's description.

3. Select the correct 3 word address to view the precise location.

4. Switch to satellite view and zoom in for more detail. Use this to confirm the location with your caller.

Stop and think
A 3 word address is a unique location identifier which may reveal sensitive information, so stop and think before sharing it publicly.

/// what3words

w3w.co/iOS | w3w.co/Android | w3w.co/map