

Royal Falkland Islands Police Integrity Fairness Respect

Public Perceptions of Crime and Policing in the Falkland Islands 2022

Purpose of the survey

This survey builds upon the 2020 survey on public confidence and satisfaction with the Royal Falkland Islands Police (RFIP). The results will be made available to the public as soon as possible after the survey closes, and will be used to help inform how the RFIP provide a public service.

It is planned to repeat this assessment of public perceptions at least every two years. All responses will be kept strictly confidential and it won't be possible to identify individuals from the findings.

The objectives of this survey are to assess people's:

- experiences with contacting the police, and their satisfaction with their most recent contact;
- perceptions of crime and how the police have dealt with reported crime or incidents;
- perceptions of RFIP effectiveness, and satisfaction with RFIP performance over the last two years.

The survey period will run for 4 weeks from 1 July to 31 July 2022.

Paper copies of the survey can be returned to the address below. If you have any queries, please contact:

Cress Thomas, RFIP Senior Clerk RFIP Headquarters, Ross Road, Stanley. Email: <u>SeniorClerk@police.gov.fk</u> Phone: +500 28100

This survey is also available online.

Go to <u>www.police.gov.fk</u> and click on the link.



1. If you have contacted the Police in the last 12 months, please select the reason(s) why from the list below. You can tick multiple responses.

Not applicable – I have not contacted the Police in the last year
I would prefer not to say why I contacted the Police
To report a crime as a victim

To report a crime as a witness

To report a road traffic accident/collision

To make a complaint

To apply for a licence/road tax/vehicle ownership

To ask for information or advice

To request a vetting/criminal records check

Other reason, please specify:

2. If you were in contact with the Police for any reason in the last year, how satisfied were you with the service you received?



3. Thinking about your most recent interaction with the police, how satisfied or dissatisfied were you with:

The way in which officers or staff dealt with the interaction

Not applicable	Very dissatisfied	Fairly dissatisfied	Neither satisfied nor dissatisfied	Fairly satisfied	Very satisfied	Don't know/ unsure
The way in w	hich you were	e kept informe	d			
Not applicable	Very dissatisfied	Fairly dissatisfied	Neither satisfied nor dissatisfied	Fairly satisfied	Very satisfied	Don't know/ unsure
How serious	How seriously you were taken					
Not applicable	Very dissatisfied	Fairly dissatisfied	Neither satisfied nor dissatisfied	Fairly satisfied	Very satisfied	Don't know/ unsure
The outcome	e of your intera	action				
Not applicable	Very dissatisfied	Fairly dissatisfied	Neither satisfied nor dissatisfied	Fairly satisfied	Very satisfied	Don't know/ unsure



4. Thinking of where you live, how much of a problem do you think the following issues are?

	Not a problem at all	Minor problem	Moderate problem	Serious problem	l don't know
Vehicles speeding					
Teenagers hanging around on the street					
Traffic offences such as illegal parking					
Drunk and rowdy behaviour					
Rubbish or litter					
Noisy neighbours or loud parties					
Vandalism, graffiti, or other deliberate damage to property or vehicles					
Theft of property from my home					
Abandoned vehicles					
Drink driving					
People using or dealing drugs					
Theft of property from vehicles					
Theft of cars or other vehicles					
Theft from shops					
Underage/teenage drinking					
Threat of violence or harassment					
Hate crimes or harassment related to e.g. race, sexual orientation, religion					
Uncontrolled dogs and dog mess					
Deliberate fires being lit					
Incidents involving knives					

5. Are there any other issues not mentioned in Question 4, which you think are a problem where you live? If so, please provide details in the box below, including how serious you think the issues are.

6. Are you worried about being a victim of crime?





7. If you are worried about being a victim of a crime, what types of crime are you particularly worried about? You can tick multiple responses.

Not applicable
General theft of property
Burglary
Having my vehicle stolen
Items being stolen from my vehicle
Violent crime
Sexual assault
Hate crime or harassment related to e.g. race, sexual orientation, religion
Criminal damage or petty vandalism
Being intimidated or harassed
Arson
Other, please specify:

8. Were you a victim of a crime in the last 12 months, but did not report it to the Police?

Yes	Don't know/unsure
No	Prefer not to answer

9. If you were a victim of a crime and you didn't report it to the Police; why did you choose not to report it? You can tick multiple responses.

Not applicable
It was a private, personal or family matter
Dealt with the matter myself/ourselves
I reported the matter to another agency
I was afraid of reprisal or retaliation
I felt the Police couldn't have done anything about it
It was inconvenient to report it
I felt it was trivial and not worth reporting
I previously had a bad experience with the Police
It's a common event
It's something that happens as part of my job
It was partly my fault
I felt the offender wasn't responsible for their actions
Someone else had already reported it
I tried to report it, but couldn't make contact
Other, please provide details:



10. Has your level of confidence in the Police changed in the last year?

Yes, a lot more confident

- Yes, a little more confident
- No, about the same
- Yes, a little less confident

Yes, a lot less confident

Prefer not to answer

11. Are you satisfied with the overall service provided by the Royal Falkland Islands Police?

Completely dissatisfied	Fairly dissatisfied	Neither satisfied nor dissatisfied	Fairly satisfied	Completely satisfied	Don't know or unsure

12. Over the last 12 months, do you think the service provided by the RFIP has gotten better, worse, or stayed the same?

I have lived here for less than a year

Got better

Got worse

Stayed about the same

Don't know or unsure

13. If you think the service provided by the police has improved, or is worse, please comment why:



14. The RFIP aims to have a community-focused approach at the heart of the police service. What does community policing mean to you and what are the most important aspects?

15. How satisfied are you with the frequency that you see police officers on foot or vehicle patrol?

Not applicable	Completely dissatisfied	Fairly dissatisfied	Neither satisfied nor dissatisfied	Fairly satisfied	Completely satisfied

16. If you would like to comment on your response to Question 15, you can do so here:

We have a few more questions to help us ensure we are hearing from a mix of people across the community. Responses will be kept strictly confidential and it won't be possible to identify individuals from the results.

17. What is your gender?

Female	

Male

Other

18. What is the location of your main address in the Islands?

Star	nley	East Falkland, excluding Stanley and MPC
Wes	st Falkland	MPC
Out	er Island	



19.	How long have you	been living at your m	nain address in the Islands?
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Less than 6 months

6 months to a year

More than a year, less than 3 years

More than 3 years, less than 5 years

More than 5 years

20. What age group are you?

16 – 24	45 – 54	65 – 74
25 – 34	55 – 64	75 and over
35 – 44		

21. What is your immigration status?

Falkland Islands Status Holder

Permanent Residence Permit (PRP) Holder

Work Permit Holder

Other, please specify:

22. What is your national identity?

Falkland Islander	St. Helenian
British	Chilean
Other, please specify:	

23. If you would like to add any further comments, please do so here:



If you are happy to be contacted in relation to any of your responses, please provide your details here:

Name:	
Email address:	
Phone number:	

Thank you for your responses